



HARDWARE & SOFTWARE DEPLOY AND SUPPORT IN KNOWLEDGE MANAGEMENT

Hardware & software deploy and support are services used for technological transformation to aid a business in its operations and delivery to its customer base

OPPORTUNITY DEFINITION | HARDWARE & SOFTWARE DEPLOY AND SUPPORT | KNOWLEDGE MANAGEMENT SOLUTION

This initiative is part of the organization's ambition to implement a knowledge management solution (Learning Management System) that enables employees to augment and develop their skillsets and capabilities, utilizing Ashghal's existing knowledge assets under a single, secured repository.

TARGET MARKET

Target Market

Ashghal Public Works Authority

Target Users

- Ashghal Project and Asset Affairs Teams, Technical Office Department



KEY PROBLEM STATEMENT | NEED

Implement a centralized knowledge management solution to improve the flow of information and increase cross functional collaboration between business units. Facilitating shared information which can lead to an overall increase in performance and identification of new opportunities.



PROCUREMENT CYCLE

Identification Stage

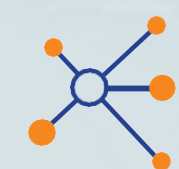
The opportunity will be tendered in 2022.



TIMESPAN



Total duration of 6 months including identification, testing and implementation.



ADJACENT OPPORTUNITIES

- Digital Transformation

STAKEHOLDERS

- Ashghal Public Works Authority



OWNER AND SECTOR

Owner Ashghal Public Works Authority – Information Systems Department (ISD)

Sector Public Administration



BUDGET ACROSS HARDWARE & SOFTWARE DEPLOY AND SUPPORT ECOSYSTEM

The Qatar market for Hardware & Software Deployment and Support is projected to reach **USD 202 million** by 2026, at a compound annual growth rate (CAGR) 5% from 2022 to 2026.

