# HARDWARE AND SOFTWARE DEPLOY AND SUPPORT FOR DIGITAL SIGNATURES

Hardware & software deploy and support are services used for technological transformation to aid a business in its operations and delivery to its customer base

## OPPORTUNITY DEFINITION | HARDWARE AND SOFTWARE DEPLOY AND SUPPORT | DOCUMENTS E-SIGNATURE AUTOMATION WITH DOCUSIGN

This initiative is part of the organization's ambition to focus on the development and implementation of digital signatures automation for all types of documents, correspondences and contracts, by both internal and external parties, which leads to time-saving and seamless integrations with application that QRail is already using.

### TARGET MARKET

#### **Target Market**

QRail is responsible of managing and operating rail transport in Qatar. In December 2021, the usage of Doha Metro exceeded 2.5 million passengers.

### **Target Users**

Employees of QRail

# ADJACENT OPPORTUNITIES Digital Signature

#### **STAKEHOLDERS**

- QRail
- > Third-party Integration entities (technology partner, clients etc.)

### **KEY PROBLEM STATEMENT | NEED**

Organizations operate today at a fast pace and need to deliver a better customer experience for their customers. Traditional signature methods can slow down businesses 'operations and create pain points.

Therefore, QRail requires to adapt to digital signatures which provides added security, long-term retention and access, independent verification, and paper savings.

### **OWNER AND SECTOR**

**Owner** QRail

**Sector** Transportation

# PROCUREMENT CYCLE

#### **Identification Stage**

The opportunity is yet to be identified.



### **TIMESPAN**



Will be defined during commercialization phase.

# **BUDGET ACROSS HARDWARE & ECOSYSTEM**

The Qatar market for Hardware & Software Deployment and Support is projected to reach USD 202 million by 2026, at a compound annual growth rate (CAGR) 5% from 2022 to 2026.

