



## HARDWARE & SOFTWARE DEPLOY AND SUPPORT IN KNOWLEDGE MANAGEMENT

Hardware & Software Deploy and Support involves not only the distribution of hardware & software solutions but also the set of services involved in ensuring effective business use through implementation, repair and maintenance

### OPPORTUNITY DEFINITION | HARDWARE & SOFTWARE DEPLOY AND SUPPORT | KNOWLEDGE MANAGEMENT SOLUTION

This initiative is part of the organization's ambition to implement a knowledge management solution (Learning Management System) that enables employees to augment and develop their skillsets and capabilities, utilizing Ashghal's existing knowledge assets under a single, secured repository.

#### TARGET MARKET

##### Target Market

Ashghal Public Works Authority

##### Target Users

- Ashghal Project and Asset Affairs Teams, Technical Office Department



#### KEY PROBLEM STATEMENT | NEED

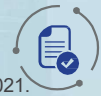
Implement a centralized knowledge management solution to improve the flow of information and increase cross functional collaboration between business units. Facilitating shared information which can lead to an overall increase in performance and identification of new opportunities.



#### PROCUREMENT CYCLE

##### Procurement Approval

The opportunity will be tendered during mid 2021.



#### TIMESPAN



Total duration of 6 months including identification, testing and implementation.



#### ADJACENT OPPORTUNITIES

- Digital Transformation

#### STAKEHOLDERS

- Ashghal Public Works Authority



#### OWNER AND SECTOR

**Owner** Ashghal Public Works Authority – Information Systems Department (ISD)

**Sector** Public Administration



#### BUDGET ACROSS HARDWARE & SOFTWARE DEPLOY AND SUPPORT ECOSYSTEM

The Qatar market for hardware & software deployment and support is projected to reach **USD 162 million** by 2022, at a compound annual growth rate (CAGR) 4% from 2019 to 2022.

