

## HARDWARE & SOFTWARE DEPLOY AND SUPPORT FOR EMPLOYEE COLLABORATION TOOLS

Hardware & Software Deploy and Support involves not only the distribution of hardware & software solutions but also the set of services involved in ensuring effective business use through implementation, repair and maintenance

### OPPORTUNITY DEFINITION | HARDWARE & SOFTWARE DEPLOY AND SUPPORT | INTEGRATED WORKPLACE COLLABORATION

This initiative is part of the organization's ambition to enhance workplace collaboration platforms allowing internal teams to easily share information, files, trigger and follow-up on requests, and track activities and ideas. Collaboration tools improve workplace efficiency and productivity, while promoting a collaborative and inclusive culture.

#### TARGET MARKET

##### Target Market

Qatar Financial Centre Authority – Functional Units who have a hybrid remote / in-office workforce.

##### Target Users

- Employees of QFCA



#### KEY PROBLEM STATEMENT | NEED

Organizations are increasingly required to work in agile and more collaboratively with various stakeholders within the organization both physically and virtually.

Collaboration tools to enable workplace interaction between employees, powered by cloud-based platforms and application suites, that support the requirement for video conferencing, whiteboard sessions or development environments.



#### PROCUREMENT CYCLE

##### Identification Stage

The opportunity will be tendered in 2023.



#### ADJACENT OPPORTUNITIES



- Cloud Migration
- ERP Upgrades

#### STAKEHOLDERS

- Qatar Financial Center Authority (QFCA)



#### OWNER AND SECTOR

**Owner** Qatar Financial Center Authority (QFCA)

**Sector** Financial Services



#### TIMESPAN



Total duration of 4 – 6 months including identification, testing and implementation.

#### BUDGET

The budget for the project is estimated to be in the range of **USD 162,000 – USD 216,000**.

